

Wellness Outreach Services

Is your organization doing everything it can to promote wellness? Plans are being evaluated more than ever on their ability to keep members healthy. And with health care costs continually on the rise, wellness intervention and promotion are key ingredients to the desired outcome.

CareCall can help you develop a systematic process of following up with your members to promote wellness, and help modify member behavior. Along with promoting wellness, CareCall can help update records to help your plan with employer and government reporting requirements.

Tracking the Right Data

Plans need to establish mechanisms that ensure proper tracking, including timely intervention and education programs. As a preventive measure and in compliance with various regulatory guidelines, members need proper information to assist in wellness efforts. Through a systematic program of follow up calls to your members, CareCall can assist in promoting wellness, modifying member behavior, help increase member retention, and update records to help you meet both employer and government requirements.

Types of Wellness Outreach Services

- Mammography
- Cervical Cancer Screening
- Child Immunization
- Annual Flu Shots
- Pregnancy matters
- Diabetic Retinal Screening
- Asthma – Quality of Life
- Congestive Heart Failure
- Hypertension
- Coronary Artery Disease
- Chronic Obstructive Pulmonary Disease
- Metabolic Syndrome.



The CareCall Advantage

CareCall provides a powerful advantage for many of America's health plans. We handle thousands of calls every month on their behalf, extending and enhancing their outreach efforts. The success of your business is our business. Call CareCall today!

Make CareCall Your Customer Service Partner